



March 11, 2020

To: Residential Managers and Guardians of PAI Participants

From: Mike Miner, PAI President (mminer@paimn.org)

Re: Coronavirus (COVID-19) Update

I'm reaching out to provide an overview of how PAI is responding to the evolving coronavirus situation. The health and safety of everyone in our PAI community is paramount and we want to stay connected with you to help ensure the best outcomes for everyone.

Most importantly and in the interest of protecting others, participants with any relevant symptoms or likely exposure to the virus should not attend programming until cleared by a medical professional. We have provided all employees with similar guidance regarding coming to work.

What We Know

- As of this writing at least three cases of coronavirus have been confirmed in Minnesota.
- The highest risk populations are those with underlying medical conditions, anyone over 60 years of age, and especially those in both of these groups.
- Diagnoses and related measurements have been hindered by the lack of widespread testing. As testing expands we can expect the number of confirmed cases to grow, even though that may not reflect an actual increase in the number of cases present.
- Consistent infection prevention practices at a personal and facility level, personal hygiene, and appropriate "distancing" are among the strategies that help reduce the risk.

What the PAI Team is Doing

We are continuing existing practices and increasing safeguards in several areas, including these current examples:

- Tightening infection prevention practices including cleaning and sanitizing/disinfecting hard surfaces more frequently throughout the day, and consulting with our cleaning services provider to explore additional options.
- Increasing frequency and supporting personal hygiene practices that reduce risks (such as those noted above).
- Evaluating individual outings and outing types to assess the risk-benefit balance.
- Expanding internal and external monitoring and other communication to ensure we are up to date.

Please contact me or your primary PAI representative with any questions or concerns.

Thank you.